

**Report Title:** HSSE Incident Details  
**Run Date and Time:** 08-03-2024 19:20:42 Greenwich Mean Time  
**Run by:** Mark Gartside  
**Table Name:** x\_biea2\_hsse\_incident

**HSSE Incident**

Incident Number:	HSSE0134757	Status:	Open
Caller:	[REDACTED]	Created:	08-03-2024 15:32:14
Incident Location:	GB-RET-C1073	Created by:	[REDACTED]
Incident Location Street:	Coral Shop 1073 41 Compton Road	Closed:	
Incident Location City:	LEEDS	Closed by:	
Incident Location Zip / Postal Code:	LS9 7BJ	Closure Duration:	
Incident Location Phone:	[REDACTED]	Persons recorded:	
Incident Location Secondary Phone:		Report Sent:	true
Is at least one of the shop telephone numbers correct?:	Yes	Incident Updated:	
What is the correct shop telephone number?:			
Incident Date and Time:	08-03-2024 15:11:28		
Incident Type:	Incident		
Incident Category:	Local Area Report		
Incident Sub-Category:	Security Intelligence		
Incident Severity:	Low		
Override default incident severity?:	false		
Number of people involved:			
Single scheduling at time of incident?:	false		
Report linked to a known or suspected conman?:			
Gang:			
Conman:			

**Incident Description:**

- Since 08:30 this morning there has been an ongoing issue.
- There is a large group of people drinking alcohol and smoking outside the shop.
- The Police have been called and moved the group away once today.
- The group has returned and is loitering outside.

**Further Information**

Emergency Service Status:	Not required	Cash Total Lost:	\$0.00
Emergency Service Called By:	Not required	Cash Left in Shop:	\$0.00
Was EAP offered to colleagues?:		Cash Total Recovered:	\$0.00
Injury Cause:			
Please describe:			

Is the customer known to you/shop team?:	
Entire safe and contents stolen:	false
Failed attempt to steal safe and its contents:	false
Safe contents stolen by force:	false
Safe contents stolen through use of safe code:	false
Intruder alarm activated:	
Weapon Used:	
Total number of suspects:	
Does shop have a security screen?:	
Was the electronic door lock on at the time of the incident?:	
How many customers were in the shop at the time of the incident?:	
Were the colleague(s) wearing a PPA device at the time of the incident?:	
Did the offender/s gain entry behind the counter?:	
How was the damage caused?:	
What type of machine has been damaged?:	
What part of the machine/s has been damaged?:	
How many machines have been damaged?:	
Colleague verbally abused?:	false
Sexual comments made?:	false
Racial comments made?:	false
Derogatory comments made (eg. homophobic comments)?:	false
Colleague threatened?:	false
Person(s) drunk?:	false
Customer(s) arrested:	false
Colleague(s) arrested:	false
CCTV requested:	false
Fire extinguisher used?:	false
Fire type:	
Shop Evacuated:	
Is drug paraphernalia present?:	
Was spitting involved?:	
Any action required as a result of this visit?:	
Confirm Police have been contacted by the shop:	false
Crime Reference Number:	
Police force reported to:	

Currency and total amount:	\$0.00
Note Denominations:	
Date and time on ticket:	
How did the customer originally load the machine?:	
How is the customer asking for funds to be returned?:	
Has the customer been seen in this shop before?:	
Is the customer a regular in the shop?:	
Is the customer's name known?:	
The customer's "Nom de Plume":	
Customer description:	
Has the customer triggered alerts in the past?:	
Does the shop hold any money laundering concerns?:	
Was a Connect or GRID account used in the preceding session?:	
Connect/GRID Username/Card No:	
The time the customer spent on the machine prior to ticket print:	
Payment authorised?:	
Who authorised the payment?:	
Refer to AML team?:	
Additional Comments:	
Line Manager:	
Base Office:	
Did the offender use a debit card?:	false
Transaction number or last 4 digits of the card:	
Incident due to a stool or chair breaking?:	false

**High & Critical Response**

Incident report checked by:	
Area Manager called:	Area Manager response:
ROM called:	No ROM for this location: false
	ROM response:
Regional Director called:	Regional Director response:
RSM called:	RSM response:
RSI called:	RSI response:
Critical incident leader called:	Critical incident leader response:
High comms sent:	false
RD Closure:	

Updates and History

Additional comments (Watch list):

**Related List Title:** HSSE Tasks List  
**Table Name:** x\_biea2\_hsse\_hsse\_tasks  
**Query Condition:** Incident = HSSE0134757 AND Task Type != Investigation  
**Sort Order:** Action Assigned To in ascending order

None

**Related List Title:** HSSE Tasks List  
**Table Name:** x\_biea2\_hsse\_hsse\_tasks  
**Query Condition:** Incident = HSSE0134757 AND Task Type = Investigation  
**Sort Order:** Action Assigned To in ascending order

None

**Related List Title:** HSSE Persons List  
**Table Name:** x\_biea2\_hsse\_persons  
**Query Condition:** Related Incident = HSSE0134757  
**Sort Order:** Person Number in ascending order

None

**Related List Title:** Attachment List  
**Table Name:** sys\_attachment  
**Query Condition:** Table name = x\_biea2\_hsse\_incident AND Table sys ID = 208fa771c3b08250a732bed9d00131a3  
**Sort Order:** Created in ascending order

None

**Related List Title:** Attachment List  
**Table Name:** sys\_attachment  
**Query Condition:** Table name in x\_biea2\_hsse\_incident, x\_biea2\_hsse\_hsse\_tasks, x\_biea2\_hsse\_persons AND Table sys ID in 208fa771c3b08250a732bed9d00131a3  
**Sort Order:** Created in ascending order

None

---

**Related List Title:** HSSE Equipment Ordering List  
**Table Name:** x\_biea2\_hsse\_equipment\_ordering  
**Query Condition:** Related Incident = HSSE0134757  
**Sort Order:** Created by in ascending order

None